



K.R. MANGALAM UNIVERSITY

THE COMPLETE WORLD OF EDUCATION

(Est. Under the Govt. of Haryana private Universities Act No. 2006, under section 2f of the UGC Act, 1956)

REPORT

on

Faculty Development Program

on

Excellence in Imparting Skills for Hospitality & Tourism Sector

(20th-25th, Feb 2023)



K.R. MANGALAM UNIVERSITY

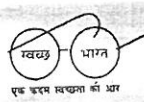
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K.R. MANGALAM UNIVERSITY, GURUGRAM

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REPORT ON FACULTY DEVELOPMENT PROGRAMME ON "Excellence in Imparting Skills for Hospitality and Tourism Sector"

1. Introduction

Six days Faculty Development Programme was organized by School of Hotel Management and Catering Technology on "Excellence in Imparting Skills for Hospitality and Tourism Sector" from February 20, 2023, till February, 25, 2023. We are excited to announce that the FDP experienced an overwhelming response from faculty and aspiring researchers across several universities. A total of 30 participants registered for the event from various Universities in India. During this program, eminent experts from Industry and academia guided the participants on various aspects of excellence in Imparting Skills for Hospitality and Tourism sector. During this 6 days Programme, there were 5 sessions followed by participant's feedback and assessment. The participants' found this FDP quite beneficial.

There were 30 external participants from different colleges and institutes and around 05 participants from K.R. Mangalam University. The sessions of the FDP were planned to meet the desired objectives. Schedule of the FDP has been enclosed



K.R. MANGALAM UNIVERSITY
THE COMPLETE WORLD OF EDUCATION
Gurugram, Delhi-NCR

School of Hotel Management and Catering technology

Organizes

ONLINE FACULTY DEVELOPMENT PROGRAMME (FDP)

on
EXCELLENCE IN IMPARTING SKILLS FOR HOSPITALITY & TOURISM SECTOR



SESSION 1
Simulation and Role Playing in imparting Operational and management knowledge and skills -
Ms. Poulomi Bhattacharya, DIRECTOR Talent and Culture - ACCOR Group



SESSION 2
Role of internships in building industry academic collaboration and positive image of the industry -
Ms. Andrea Smith- Training Executive, Roseate Hotels and Resorts



SESSION 3
Applied Research in Hospitality Industry: New trends and area of applied research in Hospitality and tourism
Industry- Dr. Sudhanshu Bhushan, Managing Partner of Convergence Management, Former Dean - IIMT
(Oxford Brookes University, UK) and of Associate Dean, GD Goenka World Institute (Lancaster University, UK)



SESSION 4
Trends in Restaurant Industry post Covid- Mr. Neeraj Chandrahak, CEO & Founder Building Block Customer Services



SESSION 5
Embedding hard and soft skills in Curriculum: Embedding employability in Curriculum- Chief Harshpreet Neeraj,
Vice Principal (Officiating Principal), AIHM (Ambala Institute of Hotel Management)

Patron:
Prof. (Dr.) C.S. Dubey
Co-Patron:
Prof. (Dr.) Pushpata Tripathi
Convenor:
Dr. Anjana Singh

Date: 20 - 25th February 2023

Registration Link:

<http://bitly.ws/zx7w>

Co-Convenor:
Ms. Jyoti Sherawat
Co-ordinators:
Mr. Virender Singh
Ms. Arushi Chadha

University Gurugram Campus: ☎ 011-48884888 / 8800697010-15 ☎ 8800697012
🌐 www.krmangalam.edu.in ✉ welcome@krmangalam.edu.in

2. Day-wise Report of the Sessions Conducted

Monday 20th Feb. 2023

The first technical session was on the topic Simulation and Role Playing in imparting Operational and management knowledge skills and the guest speaker was Ms. Poulomi Bhattacharya, Director- Talent and Culture, Accor group. Ms. Poulomi discussed the use of technology in Education. Roleplay and simulations are forms of experiential learning that allow students to explore concepts, practice skills, relate to others, see multiple perspectives, and engage in various modes of learning in the classroom. The lecture was very beneficial and provided an insight on the various challenges associated which a teacher educator must overcome.

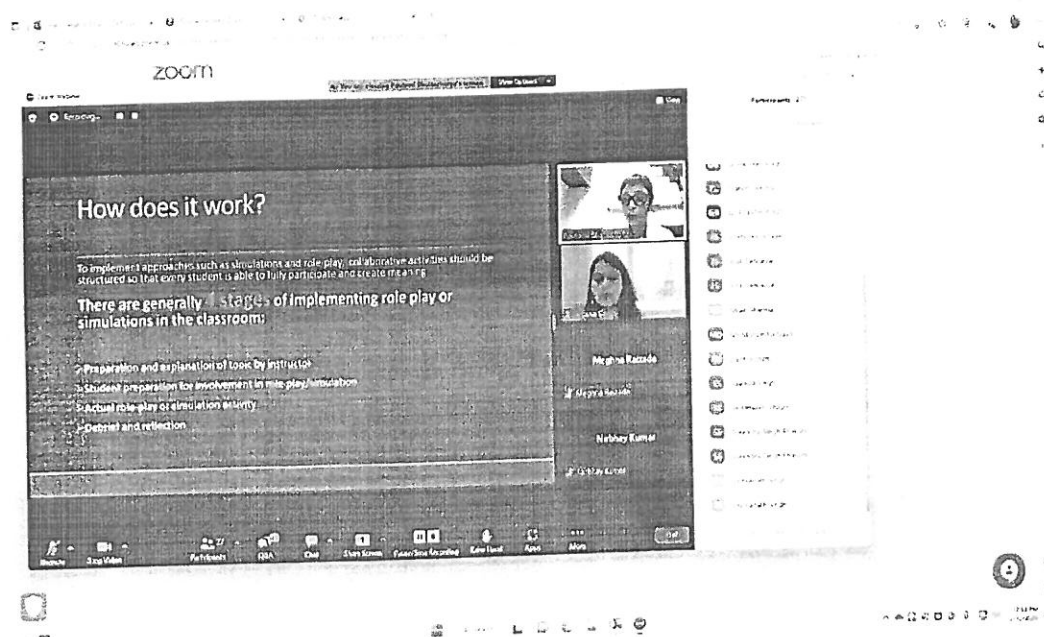


Photo 1: Speaker Ms. Poulomi showing the presentation.

Tuesday: 21st February 23

On second day, the session was on Role of Internships in building industry and academic collaboration and positive image of the industry. The guest speaker was Ms. Andrea Smith, Training Executive, Roseate Hotels and

Resorts. She explained that The hospitality industry is known for having one of the most rapid-paced environments. No two days are the same for people working in the hospitality and tourism space. Managing a hotel means working with people from all backgrounds, multi-tasking, ensuring your team performs its duties, and working at odd hours. For someone fresh out of finishing their degree in hospitality management, such work conditions may be overwhelming. And here, enter the internships, aka working opportunities while studying. Internships allow you to have an actual taste of what working on-ground and managing a hotel is like.

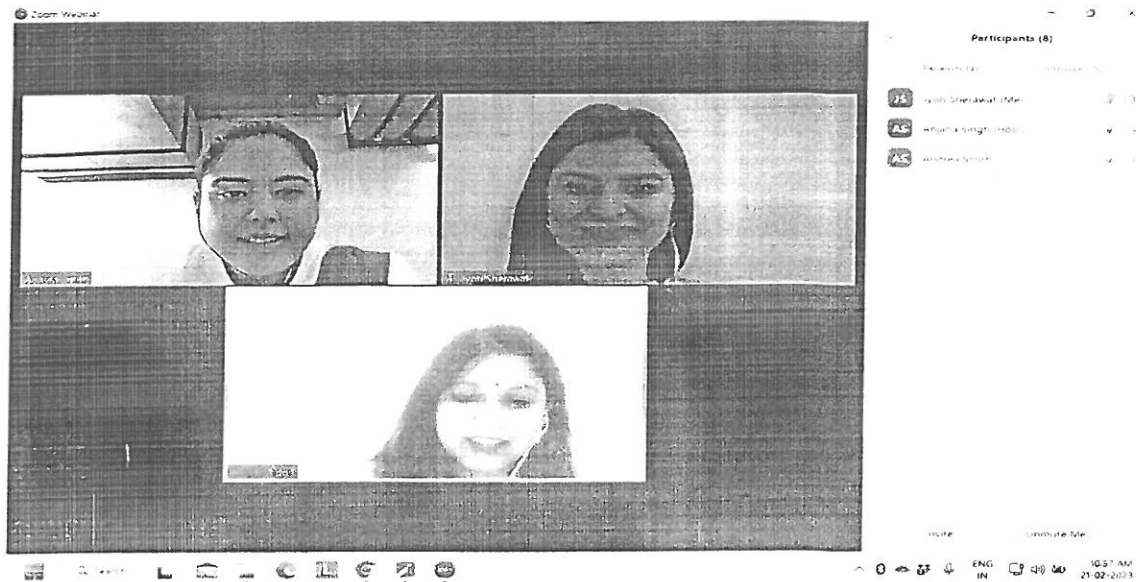


Photo 2: Speaker Ms. Andrea talking about the topic

Wednesday, 22nd February, 23

On the third day of the session, Dr. Sudhanshu Bhushan, Managing Partner of Convergence Management, Previous Dean - IIMT (Oxford Brookes University, UK) and of Associate Dean, GD Goenka World Institute (Lancaster University, UK). Discussed on Applied Research in Hospitality Industry: New trends and area of applied research in Hospitality and tourism industry. He highlighted that how the Hospitality industry has seen a rapid growth and has transferred itself into a global Industry, it is also the fastest growing industry as compared to other service industries and is considered one of the largest service industries in the world. He shared extensive areas of Business and Consumer trends in the hotel and restaurant industry.

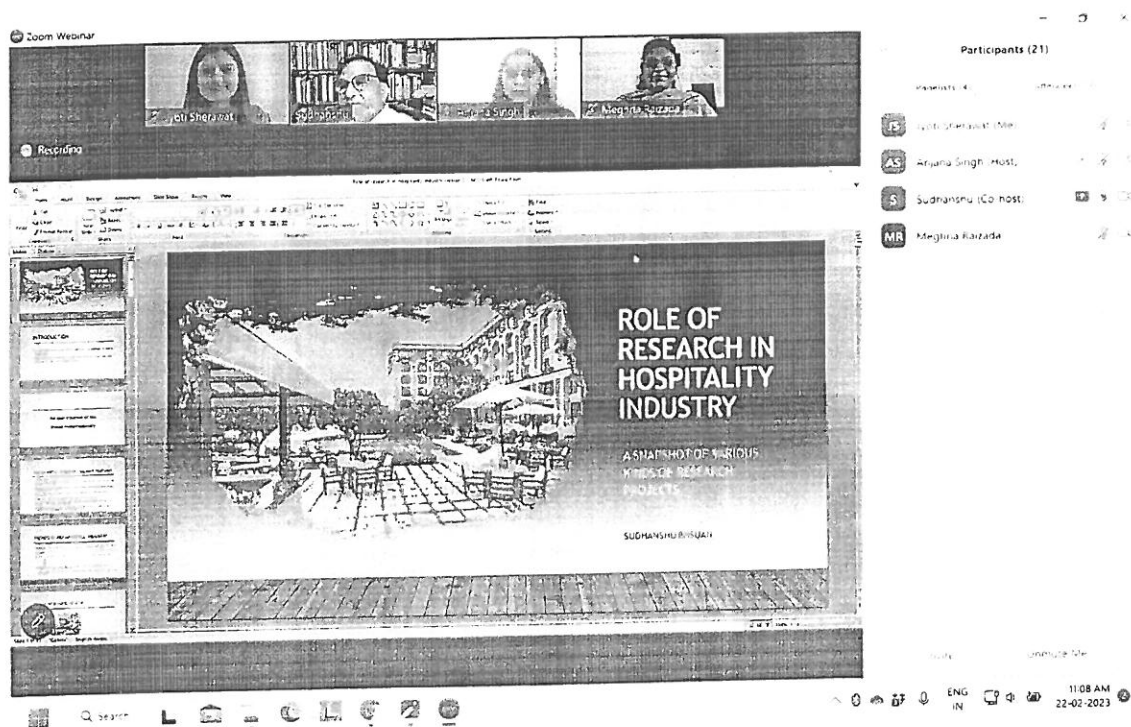


Photo 3: Dr. Bhushan, showing presentation on Role of Research in Hospitality Industry

Thursday 23rd February 23

On the fourth day the session was conducted by Mr. Neeraj Chandhok, CEO & Founder Building Block Customer Services. He spoke on Trends in Restaurant Industry post Covid . He shared the data that COVID-19's economic toll on the restaurant industry hasn't been evenly distributed. Whereas pizza chains have maintained or increased sales during the pandemic, casual-dining and fine-dining restaurants have seen their revenues decline by as much as 85 percent. He also discussed possible solutions and rebounding strategies by restaurant Industry.

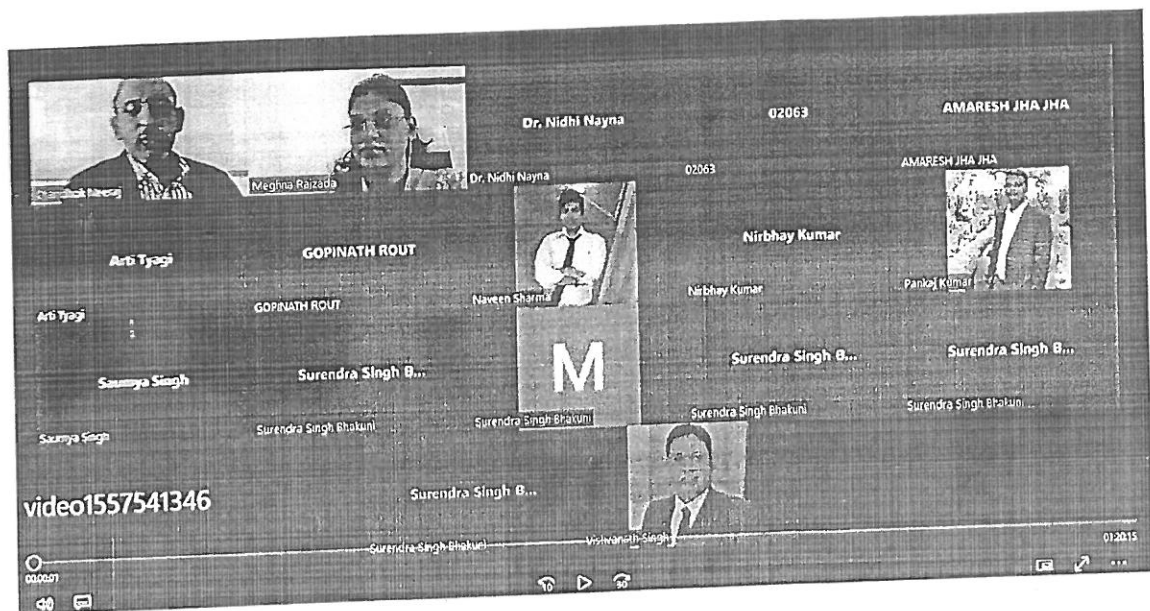


Photo 4: Mr. Chandok, talking about the topic.

Friday: 24th February, 23

On the 5th day session from Mr. Harsh Preet Neerav, Vice Principal (Officiating Principal) Vice Principal (Officiating Principal), AIHM (Ambala Institute of Hotel Management) on embedding hard and soft skills in Curriculum: Embedding employability in Curriculum was organized. Harshpreet Neerav emphasized on Skill creation and need to have both competency ("hard skills") as well as the personal attributes and willingness to provide outstanding customer service ("soft skills"). Hospitality is a dynamic industry with so much potential for advancement and growth. Having a mix of both types of skills is the best way to ensure you're on the right path.



Photo 5: Mr. Neerav, talking about the topic.

Saturday, 25th February, 23

On the 6th day evaluation and assessments of participants was done. They were told to comment on one practice or change that they will make in their methodologies. E certificates will be distributed to all registered participants.

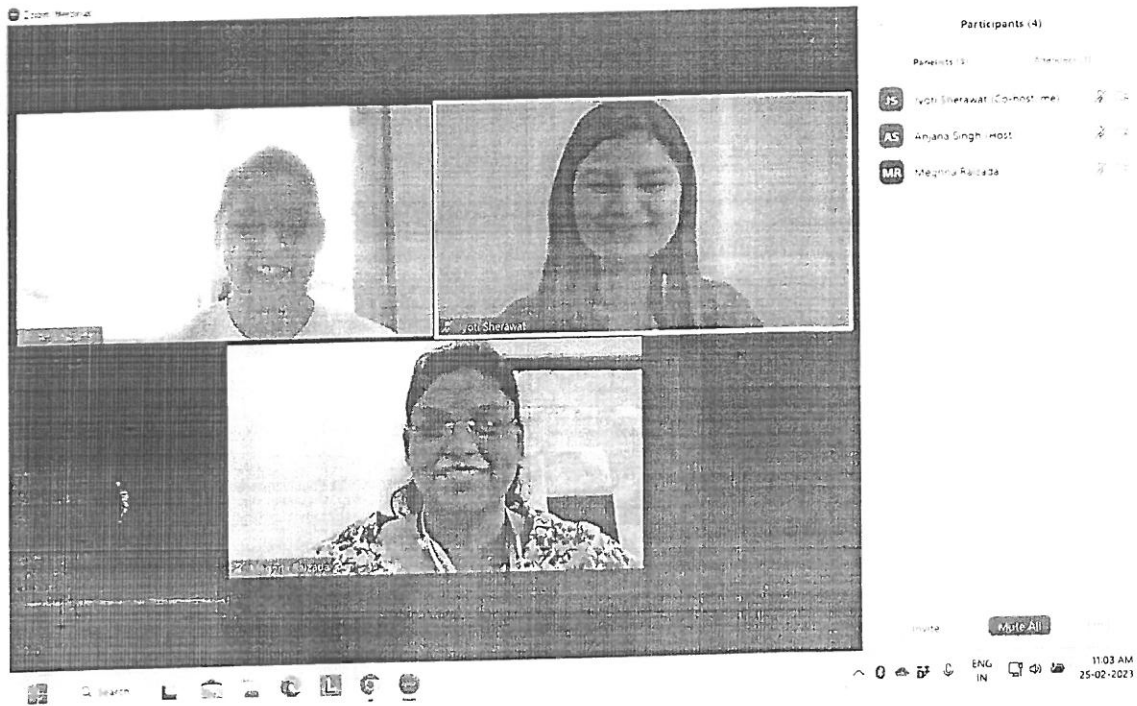


Photo 6: Dr. Anjana Singh, requesting to fill the feedback form.

Report prepared by	[Jyoti Sehrawat, Signature and 27 th Feb,23] <i>Jyoti</i>
Report verified by Event Coordinator	[Jyoti Sehrawat, Signature and 27 th Feb,23]
Report Seen by Dean / Club Coordinator / Activity Coordinator/ IQAC Director / Registrar	[Dr. Anjana Singh, Signature and 27 th Feb,23] <i>Anjana</i>

FACULTY FEEDBACK:

There were 30 external participants from different colleges and institutes and around 05 participants from K.R. Mangalam University.

Q1: Out of all 5 sessions, which one did you find useful and why? Identify one activity or change that you will bring in your academic journey. (100 words)

3/8/23 3:28 PM Feedback Form Day 4

32 Responses

Date of Response: 3/8/23
Name: Dr. Arjun
Designation: Assistant Professor

14 responses to Q1: Which of the 5 sessions did you find useful and why? Identify one activity or change that you will bring in your academic journey. (100 words)

Post: DR. ASST PROF. Hospitality Training
Dean Assistant Professor
Senior: Assistant Professor, Associate Professor, Senior Training Manager, LECTURER, graduate Student

4. Overall Presentation by Speaker (0 point)

☒ Excellent ☐ Good ☐ Average ☐ Fair ☐ Very Poor

Clarity and quality of the topic:

Content, flow, clarity, confidence, delivery:

Quality of the presentation:

5. Contribution to Learning (0 point)

☒ Excellent ☐ Good ☐ Average ☐ Fair ☐ Very Poor

Clarity and quality of the topic:

Content, flow, clarity, confidence, delivery:

Quality of the presentation:

INFORMATION LEAFLET



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THE COMPLETE WORLD OF EDUCATION
Gurugram, Delhi-NCR

School of Hotel Management and Catering technology

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SESSION 2

Role of internships in building industry academic collaboration and positive image of the industry -
Ms. Andrea Smith- Training Executive, Roseate Hotels and Resorts



SESSION 3

Applied Research in Hospitality Industry: New trends and area of applied research in Hospitality and tourism industry- Dr. Sudhanshu Bhushan, Managing Partner of Convergence Management, Former Dean - IIMT (Oxford Brookes University, UK) and of Associate Dean, GD Goenka World Institute (Lancaster University, UK).



SESSION 4

Trends in Restaurant Industry post Covid- Mr. Neeraj Chandhok, CEO & Founder Building Block Customer Services



SESSION 5

Embedding hard and soft skills in Curriculum: Embedding employability in Curriculum- Chef Harshpreet Neerav, Vice Principal (Officiating Principal), AIHM (Ambala Institute of Hotel Management)

Date 20 - 25th February 2023

Patron:

Prof. (Dr.) C.S. Dubey

Co-Patron:

Prof. (Dr.) Pushplata Tripathi

Convenor:

Dr. Anjana Singh

Registration Link:

<http://bitly.ws/zx7w>

Co-Convenor:

Ms. Jyoti Sherawat

Co-ordinators:

Mr. Virender Singh

Ms. Arushi Chadha

University Gurugram Campus: ☎ 011-48884888 / 8800697010-15 ☎ 8800697012
🌐 www.krmangalam.edu.in ✉ welcome@krmangalam.edu.in

ANNEXURE – II

LIST OF RESOURCE PERSONS and ORGANIZERS

Sr. No	Resource Person Name & Organizers	Organization	Contact Details (email, phone)	Session Day and Time	Topic
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1	Resource Person: Ms. Poulomi Bhattacharya. Organizer: Dr. Anjana Singh	Ms. Poulomi Bhattacharya. DIRECTOR Talent and Culture - ACCOR Group	poulomi.bhattacharya@accor.com	20 th February 2023. Monday. 12:30 Pm	Simulation and Role Playing in imparting Operational and management knowledge and skills
2	Resource Person: Ms. Andrea Smith. Organizer: Dr. Anjana Singh	Training Manager, Roseate Hotels and Resorts	jasleen.kaur@roseatehotels.com	21 st February 2023. Tuesday. 11:00Am	Role of internships in building industry academic collaboration and positive image of the industry.
3	Resource Person: Dr. Sudhanshu Bhushan. Organizer: Dr. Anjana Singh	Managing Partner of Convergence Management. Previous Dean - IIMT (Oxford Brookes University, UK) and of Associate Dean, GD Goenka World Institute (Lancaster University, UK).	sudhanshub@gmail.com	22 nd February 2023. Wednesday. 11:00 Am	Applied Research in Hospitality Industry: New trends and area of applied research in Hospitality and tourism industry
4	Resource Person: Mr. Neeraj Chandhok. Organizer:	CEO & Founder Building Block Customer Services	chandhokneeraj@gmail.com	24 th Feb.23. 11:00 Am	Trends in Restaurant Industry post Covid

	Dr. Anjana Singh				
5	Resource Person: Chef Harshpreet Neerav, Organizer: Dr. Anjana Singh	Vice Principal (Officiating Principal) Vice Principal (Officiating Principal) AIHM (Ambala Institute of Hotel Management)	principal@ihmambala.com	25 th Feb.23, 11:00 Am	Embedding hard and soft skills in Curriculum : Embedding employability in Curriculum

ANNEXURE – III
MINUTE-TO-MINUTE FDP SCHEDULE

The following broad areas were covered in these five days' workshop:

1. Simulation and Role Playing in imparting Operational and management knowledge and skills.
2. Role of Internships in building industry academic collaboration and positive image of the industry
3. Applied Research in Hospitality Industry: New trends and area of applied research in Hospitality and tourism industry.
4. Trends in Restaurant Industry post Covid

Embedding hard and soft skills in Curriculum: Embedding employability in Curriculum

S.No.	Theme	Keynote Speaker	Date and Time
1	Simulation and Role Playing in imparting Operational and management knowledge and skills	Ms. Poulomi Bhattacharya, DIRECTOR Talent and Culture -ACCOR Group	20 th February 2023, 12:30 PM-2:00 PM
2	Role of internships in building industry academic collaboration and positive image of the industry.	Ms. Andrea Smith- Training Manager, Roseate Hotels and Resorts	21 st February 2023, 11:00 AM-12:30 PM
3	Applied Research in Hospitality Industry: New trends and area of applied research in Hospitality and tourism industry	Dr. Sudhanshu Bhushan, Managing Partner of Convergence Management, Previous Dean - IIMT (Oxford Brookes University, UK) and of Associate Dean, GD Goenka World Institute (Lancaster University, UK).	22 nd February 2023, 11:00 AM-12:30 PM
4	Trends in Restaurant Industry post Covid	Mr. Neeraj Chandhok, CEO & Founder Building Block Customer Services	23 rd February 2023, 11:00 AM-12:30 PM
5	Embedding hard and soft skills in Curriculum: Embedding employability in Curriculum	Chef Harshpreet Neerav, Vice Principal (Officiating Principal) Vice Principal (Officiating Principal) AIHM (Ambala Institute of Hotel Management)	24 th February 2023, 11:00 AM-12:30 PM
6	Evaluation and Feedback	Dr. Anjana Singh and Ms. Jyoti Sherawat	25 th February, 2023

ANNEXURE – IV
REGISTRATION FORM

Name	Designation	Email ID	Phone No.

Registration Link:

https://us06web.zoom.us/j/81878111744?tk=0ujFvCU2k4jD5aknPqRvovsppVBjevxlKdCoYj_msbg.DQMAAAATEFDWABZMRDZCQ2M1clEtYTRXYjdNUVBoVUhRAAAAAAAAAAAAAA

ANNEXURE – V
LIST of ATEENDEES

Sno	Name	Title	Duration
1	Saurav Chhabra	Sessions 1st,2nd,3rd,4th and 5th	20th Feb,23, 12:30 PM-2:00 PM, 21st Feb,23, 11:00 AM-12:30 PM, 22nd Feb,23, 11:00 AM-12:30 PM,23rd Feb,11:00 AM- 12:30 PM,24th Feb,23, 11:00 AM-12:30 PM,24th Feb,23,11:00 AM-12:30 PM
2	Naveen Sharma	Sessions 1st,2nd,3rd,4th and 5th	20th Feb,23, 12:30 PM-2:00 PM, 21st Feb,23, 11:00 AM-12:30 PM, 22nd Feb,23, 11:00 AM-12:30 PM,23rd Feb,11:00 AM- 12:30 PM,24th Feb,23, 11:00 AM-12:30 PM,24th Feb,23,11:00 AM-12:30 PM
3	KUMAR SIDDHARTH	Sessions 1st,2nd,3rd,4th and 5th	20th Feb,23, 12:30 PM-2:00 PM, 21st Feb,23, 11:00 AM-12:30 PM, 22nd Feb,23, 11:00 AM-12:30 PM,23rd Feb,11:00 AM- 12:30 PM,24th Feb,23, 11:00 AM-12:30 PM,24th Feb,23,11:00 AM-12:30 PM
4	Arti Tyagi	Sessions 1st,2nd,3rd,4th and 5th	20th Feb,23, 12:30 PM-2:00 PM, 21st Feb,23, 11:00 AM-12:30 PM, 22nd Feb,23, 11:00 AM-12:30 PM,23rd Feb,11:00 AM- 12:30 PM,24th Feb,23, 11:00 AM-12:30 PM,24th Feb,23,11:00 AM-12:30 PM
5	Sukhpreet Singh	Sessions 1st,2nd,3rd,4th and 5th	20th Feb,23, 12:30 PM-2:00 PM, 21st Feb,23, 11:00 AM-12:30 PM, 22nd Feb,23, 11:00 AM-12:30 PM,23rd Feb,11:00 AM- 12:30 PM,24th Feb,23, 11:00 AM-12:30 PM,24th Feb,23,11:00 AM-12:30 PM

6	Dr. Harveer Singh	Sessions 1st,2nd,3rd,4th and 5th	20th Feb,23, 12:30 PM-2:00 PM, 21st Feb,23, 11:00 AM-12:30 PM, 22nd Feb,23, 11:00 AM-12:30 PM,23rd Feb,11:00 AM- 12:30 PM,24th Feb,23, 11:00 AM-12:30 PM,24th Feb,23,11:00 AM-12:30 PM
7	JITENDRA SINGH	Sessions 1st,2nd,3rd,4th and 5th	20th Feb,23, 12:30 PM-2:00 PM, 21st Feb,23, 11:00 AM-12:30 PM, 22nd Feb,23, 11:00 AM-12:30 PM,23rd Feb,11:00 AM- 12:30 PM,24th Feb,23, 11:00 AM-12:30 PM,24th Feb,23,11:00 AM-12:30 PM
8	Naveen Sharma	Sessions 1st,2nd,3rd,4th and 5th	20th Feb,23, 12:30 PM-2:00 PM, 21st Feb,23, 11:00 AM-12:30 PM, 22nd Feb,23, 11:00 AM-12:30 PM,23rd Feb,11:00 AM- 12:30 PM,24th Feb,23, 11:00 AM-12:30 PM,24th Feb,23,11:00 AM-12:30 PM
9	Dr. Anant Kumar Verma	Sessions 1st,2nd,3rd,4th and 5th	20th Feb,23, 12:30 PM-2:00 PM, 21st Feb,23, 11:00 AM-12:30 PM, 22nd Feb,23, 11:00 AM-12:30 PM,23rd Feb,11:00 AM- 12:30 PM,24th Feb,23, 11:00 AM-12:30 PM,24th Feb,23,11:00 AM-12:30 PM
10	Naveen Sharma	Sessions 1st,2nd,3rd,4th and 5th	20th Feb,23, 12:30 PM-2:00 PM, 21st Feb,23, 11:00 AM-12:30 PM, 22nd Feb,23, 11:00 AM-12:30 PM,23rd Feb,11:00 AM- 12:30 PM,24th Feb,23, 11:00 AM-12:30 PM,24th Feb,23,11:00 AM-12:30 PM
11	SIDDHANT SINGH	Sessions 1st,2nd,3rd,4th and 5th	20th Feb,23, 12:30 PM-2:00 PM, 21st Feb,23, 11:00 AM-12:30 PM, 22nd Feb,23, 11:00 AM-12:30 PM,23rd Feb,11:00 AM- 12:30 PM,24th Feb,23, 11:00 AM-12:30 PM,24th Feb,23,11:00 AM-12:30 PM
12	Ms.Monalisha Dash	Sessions 1st,2nd,3rd,4th and 5th	20th Feb,23, 12:30 PM-2:00 PM, 21st Feb,23, 11:00 AM-12:30 PM, 22nd Feb,23, 11:00 AM-12:30 PM,23rd Feb,11:00 AM- 12:30 PM,24th Feb,23, 11:00 AM-12:30 PM,24th Feb,23,11:00 AM-12:30 PM
13	Chandana paul	Sessions 1st,2nd,3rd,4th and 5th	20th Feb,23, 12:30 PM-2:00 PM, 21st Feb,23, 11:00 AM-12:30 PM, 22nd Feb,23, 11:00 AM-12:30 PM,23rd Feb,11:00 AM- 12:30 PM,24th Feb,23, 11:00 AM-12:30 PM,24th Feb,23,11:00 AM-12:30 PM
14	Dr. Garima Parkash	Sessions 1st,2nd,3rd,4th and 5th	20th Feb,23, 12:30 PM-2:00 PM, 21st Feb,23, 11:00 AM-12:30 PM, 22nd Feb,23, 11:00 AM-12:30 PM,23rd Feb,11:00 AM- 12:30 PM,24th Feb,23, 11:00 AM-12:30 PM,24th Feb,23,11:00 AM-12:30 PM

15	Nirbhay Kumar	Sessions 1st,2nd,3rd,4th and 5th	20th Feb,23, 12:30 PM-2:00 PM, 21st Feb,23, 11:00 AM-12:30 PM, 22nd Feb,23, 11:00 AM-12:30 PM,23rd Feb,11:00 AM- 12:30 PM,24th Feb,23, 11:00 AM-12:30 PM,24th Feb,23,11:00 AM-12:30 PM
16	Abhay Kashyap	Sessions 1st,2nd,3rd,4th and 5th	20th Feb,23, 12:30 PM-2:00 PM, 21st Feb,23, 11:00 AM-12:30 PM, 22nd Feb,23, 11:00 AM-12:30 PM,23rd Feb,11:00 AM- 12:30 PM,24th Feb,23, 11:00 AM-12:30 PM,24th Feb,23,11:00 AM-12:30 PM
17	Dr. Harveer Singh	Sessions 1st,2nd,3rd,4th and 5th	20th Feb,23, 12:30 PM-2:00 PM, 21st Feb,23, 11:00 AM-12:30 PM, 22nd Feb,23, 11:00 AM-12:30 PM,23rd Feb,11:00 AM- 12:30 PM,24th Feb,23, 11:00 AM-12:30 PM,24th Feb,23,11:00 AM-12:30 PM
18	Arti Tyagi	Sessions 1st,2nd,3rd,4th and 5th	20th Feb,23, 12:30 PM-2:00 PM, 21st Feb,23, 11:00 AM-12:30 PM, 22nd Feb,23, 11:00 AM-12:30 PM,23rd Feb,11:00 AM- 12:30 PM,24th Feb,23, 11:00 AM-12:30 PM,24th Feb,23,11:00 AM-12:30 PM
19	Saumya Singh	Sessions 1st,2nd,3rd,4th and 5th	20th Feb,23, 12:30 PM-2:00 PM, 21st Feb,23, 11:00 AM-12:30 PM, 22nd Feb,23, 11:00 AM-12:30 PM,23rd Feb,11:00 AM- 12:30 PM,24th Feb,23, 11:00 AM-12:30 PM,24th Feb,23,11:00 AM-12:30 PM
20	GOPINATH ROUT	Sessions 1st,2nd,3rd,4th and 5th	20th Feb,23, 12:30 PM-2:00 PM, 21st Feb,23, 11:00 AM-12:30 PM, 22nd Feb,23, 11:00 AM-12:30 PM,23rd Feb,11:00 AM- 12:30 PM,24th Feb,23, 11:00 AM-12:30 PM,24th Feb,23,11:00 AM-12:30 PM
21	Naveen Sharma	Sessions 1st,2nd,3rd,4th and 5th	20th Feb,23, 12:30 PM-2:00 PM, 21st Feb,23, 11:00 AM-12:30 PM, 22nd Feb,23, 11:00 AM-12:30 PM,23rd Feb,11:00 AM- 12:30 PM,24th Feb,23, 11:00 AM-12:30 PM,24th Feb,23,11:00 AM-12:30 PM
22	Dr. Nidhi Nayna	Sessions 1st,2nd,3rd,4th and 5th	20th Feb,23, 12:30 PM-2:00 PM, 21st Feb,23, 11:00 AM-12:30 PM, 22nd Feb,23, 11:00 AM-12:30 PM,23rd Feb,11:00 AM- 12:30 PM,24th Feb,23, 11:00 AM-12:30 PM,24th Feb,23,11:00 AM-12:30 PM
23	Francis Lwesya	Sessions 1st,2nd,3rd,4th and 5th	20th Feb,23, 12:30 PM-2:00 PM, 21st Feb,23, 11:00 AM-12:30 PM, 22nd Feb,23, 11:00 AM-12:30 PM,23rd Feb,11:00 AM- 12:30 PM,24th Feb,23, 11:00 AM-12:30 PM,24th Feb,23,11:00 AM-12:30 PM

24	Monalisa Hati	Sessions 1st,2nd,3rd,4th and 5th	20th Feb,23, 12:30 PM-2:00 PM, 21st Feb,23, 11:00 AM-12:30 PM, 22nd Feb,23, 11:00 AM-12:30 PM,23rd Feb,11:00 AM- 12:30 PM,24th Feb,23, 11:00 AM-12:30 PM,24th Feb,23,11:00 AM-12:30 PM
25	Milan Sharma	Sessions 1st,2nd,3rd,4th and 5th	20th Feb,23, 12:30 PM-2:00 PM, 21st Feb,23, 11:00 AM-12:30 PM, 22nd Feb,23, 11:00 AM-12:30 PM,23rd Feb,11:00 AM- 12:30 PM,24th Feb,23, 11:00 AM-12:30 PM,24th Feb,23,11:00 AM-12:30 PM

ANNEXURE – VI

EVALUATION DETAILS / QUESTIONARIES / etc

Evaluation day 1:

3/5/23 3:20 PM

Feedback Form Day 1

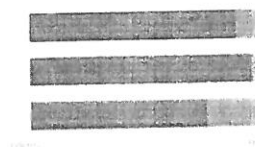
4 Overall Presentation by Speaker (0 point)

☐ Excellent
 ☐ Good
 ☐ Average
 ☐ Poor
 ☐ very poor

Planning and organizing of Lecture

Communication (Delivery, Modulation, clarity etc)

Quality of the Presentation



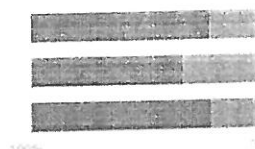
5 Contribution to Learning (0 point)

☐ Excellent
 ☐ Good
 ☐ Average
 ☐ Poor
 ☐ very poor

Lecturer's objectives and Outcomes were clearly explained

Lecture designed allowed participants to engage

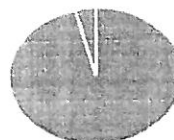
Contributed to your existing knowledge



6 The overall FDP was informative and beneficial (0 point)

☐ Yes
 ☐ No
 ☐ May Be

20
 0
 1



Evaluation day 2:

34/25 12/2/2017

Feedback Form Day 2

1. Designation of speaker

19
Responses

Assistant Professor
Assistant Professor
Assistant Professor
Faculty

10 respondents (52%) answered Assistant professor for the question

HOD Manager Training
Hospitality Assistant profess
ASSOCIATE PROFESSOR By Ass P

2. Overall Presentation By Speaker (0 point)

Excellent Very Good Good Fair Poor

100% Excellent presentation

0% Very Good presentation

0% Good presentation

3. Contribution to Learning (0 point)

Excellent Very Good Good Fair Poor

100% Excellent contribution to learning

0% Very Good contribution to learning

0% Good contribution to learning

34/25 12/2/2017

Feedback Form Day 2

4. The course was informative and beneficial (0 point)

Yes
No
Not sure



Evaluation day 4

3/23/23 3:25 PM

Feedback Form Day 4

3. Designation (10 points)

32

Responses

1. JRE, Researcher
JRE, Assistant Researcher
Director
Assistant professor

14 respondents (44%) answered Assistant Professor for this question

Post JRE ASST PROF Hospitality Trainer w
Dean **Assistant Professor**
Training Manager LECTURER graduate Student

4. Overall Presentation by Speaker (10 points)

Excellent Good Average Fair Very poor

Speaker's knowledge of the course

Speaker's presentation style

Speaker's use of time

5. Contribution to Learning (10 points)

Excellent Good Average Fair Very poor

Learning objectives and outcomes were clearly explained

Learning objectives and outcomes were clearly explained

Learning objectives and outcomes were clearly explained

3/23/23 3:25 PM

Feedback Form Day 4

6. The overall EBP was informative and beneficial (10 points)

Yes
No
Maybe



Evaluation day 5:

3/9/23 3:28 PM

Feedback Form Day 5

7. Designation (0 point)

16
Responses

Assistant Professor
Assistant Professor
Assistant Professor

8. Respondents (317) answered Assistant professor for this question

PHD scholar
HOD Assistant profe
Associate professor & Asst. Professors Asst

9. Overall presentation by speaker (0 point)

Excellent Good Average Poor Very poor

Clarity of the presentation

Content relevance (theory, methodology, etc.)

Quality of the presentation

10. Contribution to learning (0 point)

Excellent Good Average Poor Very poor

Learning objectives achieved (theory, methodology, etc.)

Learning objectives achieved (theory, methodology, etc.)

Contribution to your working knowledge

3/9/23 3:26 PM

Feedback Form Day 5

6. The overall FDP was informative and beneficial (0 point)

Yes

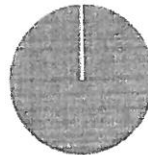
16

No

0

Not Sure

0





K.R. MANGALAM UNIVERSITY
THE COMPLETE WORLD OF EDUCATION
Gurgaon, Delhi NCR

E-CERTIFICATE OF PARTICIPATION

FOR PARTICIPATION IN ONE WEEK ONLINE FDP CONDUCTED BY
SCHOOL OF HOTEL MANAGEMENT AND CATERING TECHNOLOGY

THIS CERTIFICATE IS PROUDLY PRESENTED TO:

Jyoti Srivastava

ONLINE FDP
on

Excellence in Imparting Skills for Hospitality and Tourism Sector

Dates: 20th Feb 2023 to 25th Feb 2023



ANNEXURE – VIII
GEO-TAGGED PHOTOGRAPHS



FACULTY DEVELOPMENT PROGRAMME (FDP)

On

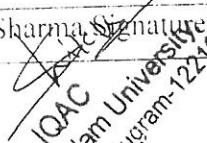
Excellence in Imparting Skills for Hospitality & Tourism Sector

(20-25th Feb.23)

REGISTRATION FORM

1	Name	
2	Designation	
3	Institution	
4	Educational Qualifications	
7	Email	
8	Mobile Number	

Report prepared by	[Jyoti. Signature and 28-3-23]
Report verified by Event Coordinator	[Jyoti. Signature and 28-3-23].
Report Verified by Dean	[Jyoti. Signature and 28-3-23] [Dr. Anjana. Signature and 28-3-23]
Report verified by IQAC Office	[Dr. Shikha Dutt Sharma Signature]


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